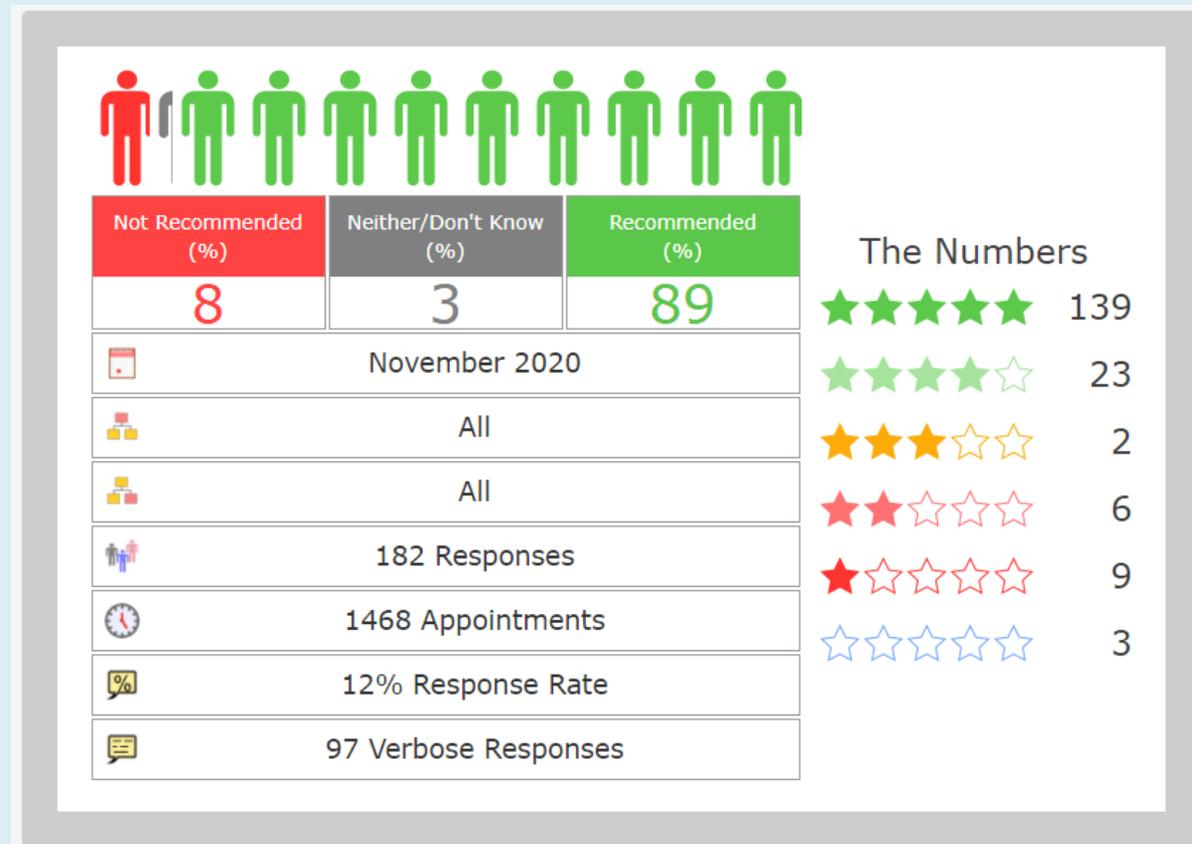


Patient Feedback for November 2020



I was seen very promptly. Olga was kind, friendly and efficient; the blood test was almost pain free.
 Because the good judgement is the best way to treat who works hard for us
 Very good service
 A great team....very helpful, polite & approachable...

Patient Feedback for November 2020

Very efficient and professional Really pleasant helpful staff - nurse and reception . Thank you

The service and approach from nurse

Very pleasant

Fast service, no queuing

Appointment on time and excellent service. Very professional.

They always assessed me for my needs

The staffs are very friendly and accommodating.

They are accommodating and nice people.

I was seen very promptly

Good service, quick execution of the flu jab

Very professional nurse. The vaccination went smoothly.

I was in for blood test. The nurse tried to do it for me but it wouldn't happen from my arms and hands. She was really good for me. Thank her so much.

The doctor made me very comfortable as I was really anxious she made my experience more pleasant

The way the doctor explain to me and how She have a lot of Patient and caring she very caring

I was seen quickly and had my jab. It was safe and clean.

Prompt and friendly service from reception and the nurse. Many thanks

She was amazing, insightful, kind caring, efficient and bubbly. Grateful and thankful for such brilliant service in the current climate

Thank you for all the work you are doing in this very difficult time.

Not busy. No delay. Staff relaxed.

Punctual, friendly and professional

Helpfully app on time

Receptionist was very efficient and the nurse was very friendly

Everyone was very helpful and polite they helped me with a worrying problem that was sorted out well.

Covid safe, friendly and professional staff

Clean, professional, not much waiting time

Fast, friendly efficient service

Hannah was professional and extremely friendly

Efficient and friendly

The nurse was very reassuring

Nurse very attentive and efficient.

Patient Feedback for November 2020

Dr is very good and very helpful thank you

Quick and informative

Next day appointment. Efficient and safe reception/ waiting, excellent and concise diagnosis and treatment plan by doctor Emma Crawley. No waiting time

Lovely doctor and very helpful

Appointment went as expected

Was quick and easy

Very nice lady always caring

The nurse Emma was great

Everybody are very helpful

Very good service. Thank you

Efficient and helpful reception team and top thorough health care from Doctor Choi

The appointment ran on time and the nurse was efficient

Dr Jackson was lovely - empathetic and took her time with the visit. Good safety measures in place. I feel very comfortable at this practice. Thank you.

Very helpful

Quick, efficient, easy to get appointment, very caring doctor Emma

Very professional experience and extremely respectful with no delays

The nurse was very good to me

I received exceptionally prompt treatment from a cheerful and uplifting nurse. The reception staffs are always polite and very efficient. Thank you all.

Professional and quick

Very pleasant engaging nurse

I was admitted to the surgery very quickly and Emma was very fast at seeing me and giving me the flu jab. Thank you

All ran very smoothly and safe .

Super-efficient polite service

Star for all professional, friendly and efficient. Practice is proactive, rather than merely reactive.

Everyone was pleasant and helpful.

Lovely, understanding and thorough doctor

I was seen on time and all those that I interacted with were very professional.

I had missed my appointment and the Receptionist was so helpful managed to get me seen

Good and quick service!

Polite, efficient, friendly, kind.

Patient Feedback for November 2020

Doctor/nurse I saw was very good

Efficient entry, swift and friendly treatment.

Was seen very quickly and I felt like the doctors were very professional and made me feel safe and welcome especially on my first visit.

I feel they care and are concerned about their patients

Found it relaxing with Hannah and friendly.

Very polite and attentive doctor.

Quick friendly, no hassle

The doctor I've spoken to was very helpful and kind. She was great!

Pleasant staff

Excellent follow up after the e consultation. Welcome, safety and great care of the doctor.